20.02.2013

SUPPORT FOR F-SECURE(R) MESSAGING SECURITY GATEWAY 6.3, APPLIANCE MODELS P600 AND P800 ARE ENDING

Dear Customer,

We are sending this email to all customers using F-Secure Messaging Security Gateway with a valid support and maintenance agreement.

This information concerns the following product versions and appliances:

- F-Secure Messaging Security Gateway, version 6.3
- Appliance models P600 and P800

Support for the F-Secure Messaging Security Gateway, version 6.3 will come to an end on April 30, 2013, after which we cannot guarantee the functionality of the product. Please note that support for versions earlier than F-Secure Messaging Security Gateway 6.3 is no longer covered either.

The P600, P800, and P800M appliance models will be only supported by version 7.1.released in July 2012. Please note that these appliances are no longer supported by versions 7.2. and later.

REPLACING PRODUCT VERSION

When a product version reaches end of life, product updates (including spam, virus, regulatory compliance and other component updates), patches and technical support are no longer provided for that product version.

Please note that without spam and virus updates, your email will no longer be protected from new spam and virus attacks. We are constantly improving our detection techniques, so please make sure to upgrade your system. After 30th of April 2013 we cannot guarantee the functionality of this product version for our customers.

When an appliance model reaches end of life, it is no longer supported in future product versions. The appliance model will, however, continue to be supported through the term of your appliance warranty.

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HOW TO SCHEDULE AN UPGRADE

If you are running F-Secure Messaging Security Gateway versions 6.3 or older version, please open a ticket or call to our technical support, so that they can release a new version for you. If you have any questions regarding the upgrade process our technical support can help at you.

SUPPORT

Should you have any problems or questions, please visit the F-Secure website for products at
http://www.f-secure.com/en/web/business_global/products-services or for support at
http://www.f-secure.com/en/web/business_global/support/product-support

You can also contact F-Secure Technical Support at
http://www.f-secure.com/en/web/business_global/support/contact

Best Regards,
F-Secure Corporation