



F-SECURE RADAR MANAGED SERVICE

The F-Secure Radar Managed Service is the best way to fully unleash the potential of your F-Secure Radar Security Centre. With managed service, you can get the brainpower of security experts to add to your vulnerability scanner. Meanwhile, all you have to focus on is mitigating vulnerabilities – experts take care of the rest.

Optimize your team's work efforts

Buying a vulnerability scanner is not enough. Resources must be allocated to manage scan configurations, review results, assign people to mitigate vulnerabilities and follow up on actions to ensure progress. If the required knowledge or time is not available in your IT department, a managed service is what you need. The key concept is to avoid flooding your IT operations department with vulnerabilities to mitigate. Instead, the scanner is maintained by some of the best in the industry, while your staff only has to focus on correcting a selected number of vulnerabilities, adjusted to their competencies and your business needs. In short, experts team up with you, and each party does what they do best.

Managed by skilled IT security experts

With the F-Secure Radar Managed Service, skilled consultants take care of the entire process of configuring the scanner and identifying, handling and prioritizing the vulnerabilities. We will even assist the operations department with the mitigation process. As a result, you do not have to worry about how to configure the scanning tool, run scans, review results, prioritize what should be remediated, or follow up. Everything is handled by F-Secure or our certified partners.

Keep track of the progress

To avoid flooding the IT operations department, experts will, together with you, decide on a maximum number of tickets that can be open. The tickets created will be divided into two groups; long-term and short-term tickets. This categorization indicates whether the experts believe that a given issue is easy or difficult to remediate. By running two tracks we ensure constant progress while the difficult and time-consuming tasks progress in the background. This helps boost the morale of your staff, as they can constantly see progress.

The security experts are responsible for creating new tickets based on our knowledge about you, your main concerns, and movements within the security industry. Every time a ticket has been closed, the managed service provider is also responsible for verifying the remediation. If a ticket has been open for a longer period of time, we will escalate the matter to the appropriate persons to help push the process forward.

On-going adjustments to fit your requirements

Every quarter, the experts will host a status meeting where the vulnerability remediation progress will be presented. This meeting can also be used to discuss and adapt the service to ensure it continues to fit your needs.

SERVICE OVERVIEW

The following illustrates the phases and sub-tasks included in the managed F-Secure Radar service.

