Solita is an influential and highly respected Finnish digital business consultancy and services company, founded in 1996. The firm produces solutions and online services for modern digital organizations, ranging from cloud solutions to analytics and data science. Solita had a turnover of over 76 M€ in 2017, and employs over 700 professionals in Finland, Sweden and Estonia.

SOLITA ACCELERATES THEIR BUSINESS WITH THE SECURITY PROVIDED BY F-SECURE RADAR

“F-Secure Radar is deeply ingrained in the backbone of our service operation and security automation activities. It’s a key surveillance component in a combination of commercial and proprietary solutions that we use to create value and maintain business continuity for our customers”

Jari Jolula, Team Manager, Project Management

Solita Oy
Industry: Digital business consulting and services
Country: Finland, Sweden, Estonia
Solutions from F-Secure: Radar
THEIR NEED

Solita runs hundreds of customized services, which their customers depend on for 24/7 business continuity. As such, the company’s goal was to find a solution that could reliably handle all of their service environments’ vulnerability scanning. Outstanding vulnerability identification capabilities were the first priority, but Solita had many other requirements as well. Solita wanted the solution to be easily deployable — the company didn’t want to waste too much time with a lengthy implementation process. Usability and simplicity were other key factors, with the software needing to be fairly autonomic without requiring extensive micromanagement. The product also needed to integrate seamlessly into Solita’s Jira ticketing system.

In essence, the company was looking for a comprehensive vulnerability management platform, realized in a SaaS model.

OUR PROOF OF VALUE

Solita takes their time in evaluating new solutions, conducting comprehensive testing before choosing to adopt a specific product or service. This ensures that each solution the company uses to support its operations fits in seamlessly with their existing IT infrastructure.

Originally, Solita was working with Tenable’s Nessus vulnerability management platform. Although they saw Nessus as an otherwise capable solution, its deployment was an issue. The platform’s installation caused some problems with Solita’s existing IT framework, and its successful operation required a significant amount of hands-on maintenance.

Tenable’s solution had another key issue: it was sending out constant notifications about every single event it encountered, several times a day. When Solita attempted to correct the problem by configuring the software’s reporting settings to filter out useless results, it started to send daily reports, imbued with equally inoperable information.

“They simply have a long way to go in improving their notifications interface”, Team Manager Jari Jolula says.

“Nessus also required us to deal with firewall configurations, and maintain and upgrade it manually. It wasn’t able to identify the issues we expected, and at the same time we were not able to sign for false positives”, adds Solita’s Cloud Security Specialist Iiro Uusitalo.

Jolula and Uusitalo began searching for new alternatives by studying the market, and reaching out to their professional networks for recommendations. When F-Secure Radar popped up multiple times during their research, the pair decided to take a closer look. What they found truly impressed them.

“We found Radar to be optimal for our needs, as it’s extremely simple to deploy and use. Radar is also reliably maintained by F-Secure”, Uusitalo says. “I also appreciate the software’s threat identification capabilities. As an IT penetration tester myself, I recognize the value in seeing vulnerabilities from the attackers’ perspective. Being designed by pen testers and red teaming experts, Radar gives us this visibility.”
Solita runs their own cloud service operation, while at the same time 500 developers work on custom software projects designed for specific client needs. Solita’s customers subscribe to these software services through a SaaS framework, which is at the core of the company’s business model. Solita prides themselves on their promise of smooth service operation, including complete data confidentiality, accuracy, relevancy and availability.

“Data security is our core competence, and we believe this is one of the key factors behind our customers’ decision in doing business with us”, Jolula states.

“We patch our servers every month, and Radar has helped us spot various issues in our processes”, adds Mr. Uusitalo. “A typical scenario has Radar notifying us immediately when a patch is not delivered in a correct manner, so we can address the problem head-on. We really feel Radar is invaluable in keeping a constant watch over our IT environment.”

One of the best examples of Radar’s usefulness occurred during the discovery of the remote code execution (RCE) vulnerability in ImageMagick.

“We use ImageMagick for displaying, converting and editing raster image and vector image files. Because of Radar’s alertness, and our automated patching process, we managed to eradicate the problem across our whole server infrastructure in less than 20 minutes after it was first discovered”, Uusitalo says.

“We plan to integrate Radar deeper into our service operations, and we expect everything to go according to plan.”

Jari Jolula, Team Manager, Project Management

With Radar’s assistance, Solita can reliably respond to any issue or problem their customers and systems might encounter.

“F-Secure Radar is deeply ingrained in the backbone of our service operation and security automation activities”, Jolula states. “It’s a key surveillance component in a combination of commercial and proprietary solutions that we use to create value and maintain business continuity for our customers.”
ABOUT F-SECURE

Nobody has better visibility into real-life cyber attacks than F-Secure. We’re closing the gap between detection and response, utilizing the unmatched threat intelligence of hundreds of our industry’s best technical consultants, millions of devices running our award-winning software, and ceaseless innovations in artificial intelligence. Top banks, airlines, and enterprises trust our commitment to beating the world’s most potent threats.

Together with our network of the top channel partners and over 200 service providers, we’re on a mission to make sure everyone has the enterprise-grade cyber security we all need. Founded in 1988, F-Secure is listed on the NASDAQ OMX Helsinki Ltd.

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