



***F-Secure® Online Backup™
Reviewer's Guide***

5/7/2009

F-Secure keeps your important files safe

Dear Reviewer,

As more and more of our lives is in digital format, the danger of losing valuable, sometimes irreplaceable files is a major emotional and practical concern. Everyone knows the importance of making backups of the content on a computer but few people actually do this on a consistent basis.

F-Secure Online Backup is a software application, which you can use to backup and restore your pictures, videos, music, e-mail messages and any other files. You can have the F-Secure Online Backup program automatically select the important files for you and back them up, or you can manually select the files for the backup. The files are backed up to secure servers over the Internet. The automatic backup is a continuous process that works in the background.

The program watches for any changes in files on your computer and adds them automatically to the backup. Later on, you can restore any file from the backup to your computer. You can restore all your files automatically, or you can manually select the files to be restored.



Key features of the solution:

- **Unlimited & secure backups**
- **Fully automatic operation**
- **Easy personal web access**
- **Media playing capability**
- **Mac and Windows compatibility**

1. Introducing F-Secure Online Backup

F-Secure Online Backup is a complete backup solution for home users who need a simple, automatic and secure tool for backing up digital content. The list below introduces the key features.

Ease of use

- **Automated backup configuration.** Are you uncertain about the location or extension of your important files? F-Secure Online Backup can find your important files on your computer and back them up automatically.

You can also define the content types (e.g. music or pictures) that you want to back up and let the software handle the rest.

- **Easy web interface with built-in media player.** You can access your backed-up pictures, documents and other digital content easily and safely through the intuitive web interface. You can also view your digital photos and play your music or videos directly through the web interface using the built-in media player with any computer.
- **Available in your language.** F-Secure Online Backup offers a wide range of languages. The current language set includes the general user interface in Dutch, English, Finnish, French, German, Italian, Polish and Swedish.
- **Phone support in your own language.** F-Secure provides free phone support in your own language. For more information on technical support, please see Appendix 1.
- **Automatic updates.** You can forget about having to update your software yourself in order to get new features. F-Secure Online Backup is updated automatically – after all, it is a service.
- **Also available for Mac.** F-Secure Online Backup is also available for Apple Mac OS X Tiger (10.4.9 and newer versions) and Leopard (10.5.x)

Unlimited, Secure and Always Available

- **Unlimited, secure backups.** F-Secure Online Backup offers unlimited space for the digital content that you have on your computer. All content is kept confidential by using strong encryption. You do not have to keep track of what needs to be backed up.
- **Always on, always available.** You can access your content safely and easily through the personal web interface while online anywhere, anytime and with any computer.

Fully Automatic Operation

- **Silent backup operation.** F-Secure Online Backup is always running. It does not require scheduling or any other error-prone operation that could cause you to lose a day's work. The powerful user interface also offers several options for adapting the solution to your needs.
- **Backups with versioning.** Have you accidentally deleted or overwritten a document? F Secure Online Backup lets you recover up to five previous versions of an office document file.
- **Reports on backup status.** You receive regular e-mail reports about your backup status.

- **Advanced restore and migration functions.** If you lose digital content due to your computer crashing or failing, the solution provides an easy way to restore the content into a new computer.
- **If your account expires,** you can still access and restore your files within 45 days.

2. Full List of Features

Please find below a table listing the technical features of F-Secure Online Backup in full.

BASIC CLIENT INFORMATION	
Client Name	F-Secure Online Backup
Version	2.0
PRICING AND AVAILABILITY	
Sales Channel	F-Secure eStore and selected resellers
License length & validity	1 installation for one year and 1 computer
Availability	Europe & US
SYSTEM REQUIREMENTS	
Size of the installation package	6 MB for Windows, 30 MB for Mac
REGISTRATION AND INSTALLATION	
Trial period length for customers	30 days
Information required for trial	E-mail & password
Registration required	Yes
Welcoming Email	Yes
BACKUP	
Backup logic	
Quota	Unlimited
Backup locations	
Online storage servers	Yes
Back up of mounted drive or folder	No
Default setting	Intelligent backing up feature (user does not need to know where, for example, music files have been saved, the system searched for them in any location on the computer)

BASIC CLIENT INFORMATION	
BACKUP	
Smart backup	
How (all the time / idle / scheduled)	All the time if not paused by the user and as long as there is an Internet connection available
Additional modes	Pause
Incremental	Yes
Encrypted	Yes (3DES + SSL)
Automatic recovery mode	Yes
Proxy server support	Yes
Weekly report on backups	Yes
Restore options	
Single, files folder etc.	Yes
From computer / web interface	Yes/Yes From the web interface you can always download all your backups (compressed)
Restore from a certain date (deleted files)	Version management up to 5 versions for office documents. Restoration for 15/30/45 days, 30 days default, options also include immediate deletion
Restore to new computer	Yes Also from Windows to Mac or Mac to Windows
SHARING AND PUBLISHING	
Player	Yes, media files, streaming
Player support	All common media types
Remote portal access	Portal access to backed up files from any online computer
MAINTENANCE	
Support	Yes
chat / phone / email / FAQ	No / Yes / Yes / Yes
Automatic updates to software	Yes

3. System Requirements

Please find below a table listing the system requirements for running F-Secure Online Backup.

OPERATING SYSTEM	COMPONENT	REQUIREMENTS (MINIMUM AND RECOMMENDED)
Microsoft Windows XP (SP2)	Processor	Minimum: Capable of running Microsoft Windows XP 32-bit.
		Recommended: 1 GHz or higher.
OPERATING	COMPONENT	REQUIREMENTS (MINIMUM AND RECOMMENDED)

SYSTEM		
	Memory	Minimum: 256 MB.
		Recommended: 512 MB.
	Display	Minimum: 8-bit (256 colors).
		Recommended: 16-bit (65000 colors).
	Disk space	Minimum: 50 MB of free hard disk space. Additional space for backing up large files.
		Recommended: 500 MB of free hard disk space.
	Internet connection	Required for backing up files.
		Recommended: Broadband Internet connection with at least 192 kbit/s of upload capacity.
Microsoft Windows Vista (all versions)	Processor	Minimum: 1 GHz 32-bit or 64-bit.
		Recommended: 1.8 GHz 32-bit or 64-bit.
	Memory	Minimum: 1 GB.
		Recommended: 2 GB.
	Display	Minimum: 16-bit.
		Recommended: 32-bit.
	Disk space	Minimum: 1 GB of free hard disk space (on the system disk).
		Recommended: 2 GB of free hard disk space (on the system disk).
	Internet connection	Required for backing up files.
		Recommended: Broadband Internet connection with at least 192 kbit/s of upload capacity.
Apple Mac OS X Tiger (10.4.9 and newer versions) or Leopard (10.5.x)	Processor	Only Intel-based Macs are supported.
	Memory	Minimum: 256 MB of RAM.
Recommended: 512 MB of RAM.		
	Display	Minimum: 16-bit.
		Recommended: 32-bit.
	Disk space	Minimum: 100 MB of free hard disk space.
		Recommended: 1 GB of free hard disk space.
	Internet connection	Required for backing up files.
		Recommended: Broadband Internet connection with at least 192 kbit/s of upload capacity.

4. Installation

4.1 On Windows

To install the program on a Windows computer:

1. Double-click the downloaded .exe file to start the installation.
2. Select the installation language and click OK. The setup wizard opens. Click Next.
3. Follow the instructions in the setup wizard.
4. When the installation is complete, click Finish to close the setup wizard.

When F-Secure Online Backup program launches for the first time after the installation, you need to activate the program. A wizard guides you through the activation. For detailed instructions, see the F-Secure Online Backup Help. You can open the help from the program user interface by clicking the Help link.

4.2 On Mac

To install the program on a Mac computer:

1. Double-click the downloaded .dmg file.
2. In the Finder window that opens, double-click the installer file to start the installation.
3. Follow the instructions in the setup wizard.
4. When the installation is complete, click Restart to finish the installation and restart your computer.

When F-Secure Online Backup program launches for the first time after the installation, you need to activate the program. A wizard guides you through the activation. For detailed instructions, see the F-Secure Online Backup Help. You can open the help from the program user interface by clicking the Help link.

4.3 Uninstallation

To temporarily stop backing up files:

1. Open the product.
2. Click the Pause button at the bottom of the screen.
3. Select for how long you want to stop backing up the files.

To turn off all backups and uninstall the program:

1. Click the Backup tab.
2. To turn off Office documents, Pictures and videos and Music, click the Turn Off buttons.
3. Next to E-mail, click Change. Select Do not back up any files and click OK.
4. Next to My important files, click Change. Select Do not back up any files and click OK.
5. Uninstall the client program:
 - In Windows XP, click Start.
 - a. Select Control Panel.
 - b. Select Add or Remove Programs.
 - c. Scroll down the list until you see the F-Secure Online Backup program, select it and click Remove.
 - In Windows Vista, click Start.
 - a. f. Select Control Panel.
 - b. g. Click Uninstall a Program.
 - c. h. Scroll down the list until you see the F-Secure Online Backup program, right-click it and select Uninstall.
 - i. In Mac OS X, open the Applications folder.
 - a. Select the F-Secure Online Backup program.
 - b. Click Uninstall F-Secure Online Backup.

NOTE! While uninstalling, if you choose to keep the configuration files, your account will be remembered on the computer. To fully uninstall, choose not to save the configuration files (for example, if you stop using the hardware and give it to someone else for use).

Contact us

For more information about obtaining software for review purposes or general questions about F-Secure and its products, please contact

pr@f-secure.com

APPENDIX 1

Technical support

You can access the help by clicking Help in the product user interface. Please consult the help before contacting F-Secure Online Support Center. If you have any problems or questions that are not covered in the help or online services, please use the following contact information to contact the F-Secure staff.

Denmark: +45 70 20 41 51 http://www.f-secure.com/en_EMEA/support/	Sweden +46 8 5074 4011 http://support.f-secure.se
Finland: +358 9 2520 5050 http://support.f-secure.fi	Switzerland +41 84 220 40 80 http://www.f-secure.com/en_EMEA/support/
France +33 17 303 65 43 http://support.f-secure.fr	United Kingdom +44 8700 130 794 http://www.f-secure.com/en_EMEA/support/
Germany +49 69 66 98 3131 http://support.f-secure.de	United States and Canada +1 866 295 2725 http://www.f-secure.com/en_EMEA/support/
Italy +39 199 400 048 http://support.f-secure.it	Other countries (English) +358 9 8862 5050 http://www.f-secure.com/en_EMEA/support/
Norway +47 22 419 890 http://www.f-secure.com/en_EMEA/support/	Asia / Pacific (English) +603 7712 4605 (Malaysia) http://www.f-secure.com/en_EMEA/support/
Poland +48 22 356 1946 http://www.f-secure.com/en_EMEA/support/	