

F-Secure PSB Getting Started Guide

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Chapter 1

Introduction

This guide contains instructions how to install and administer F-Secure PSB Portal and F-Secure PSB software.

Getting Started

Topics:

- [*Creating a new account*](#)
- [*Downloading Software*](#)
- [*Recovering your password*](#)
- [*Adding a new subscription key for your company*](#)

In this chapter, you find instructions how to create a new account to log into the F-Secure PSB Portal, and to download and install the F-Secure PSB software.

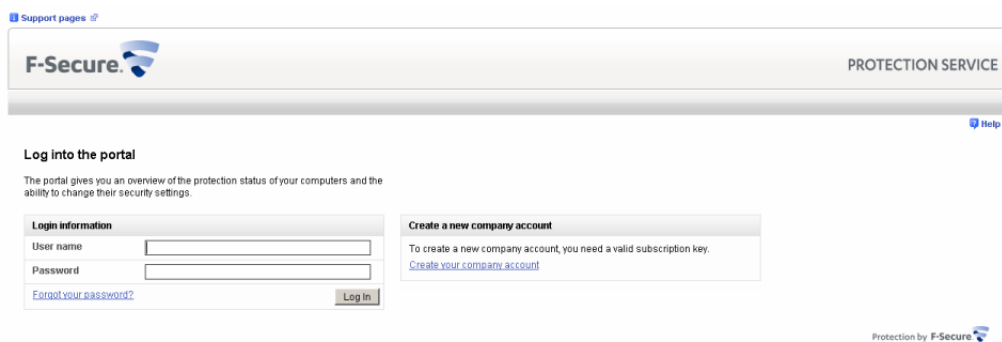
Creating a new account

You need to create a new account to log into the F-Secure PSB Portal.

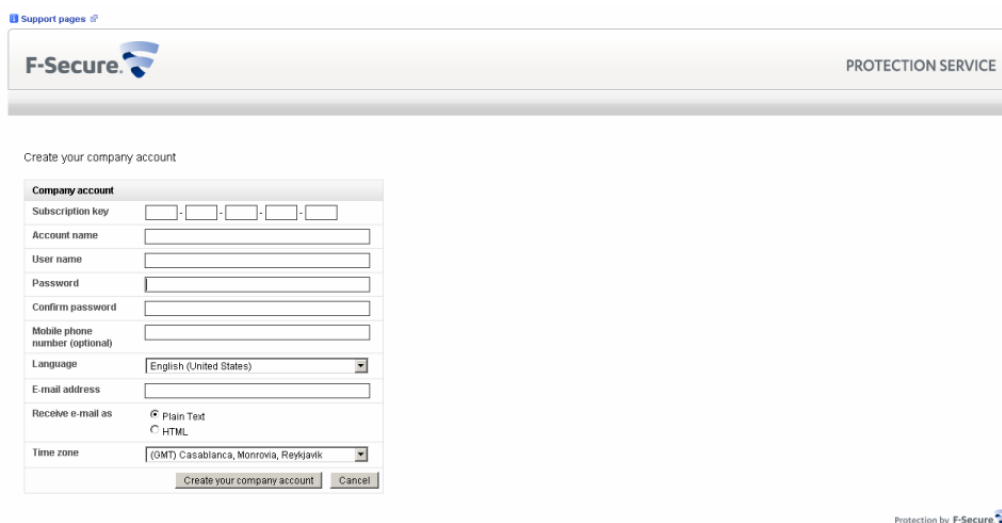
To create a new account:

 **Note:** If you have created an account, for example, for F-Secure PSB Server Security, do **not** create a new company account, but add a new subscription to the existing account.

1. In your browser, go to the URL that was provided to you together with the subscription key. You received the URL and the subscription key, for example by e-mail, when you purchased the product. The F-Secure Protection Service login page opens.



2. Click the [Create your account](#) link. The Create account page opens.



3. Enter the required information:

- In the **Subscription key** field, enter the subscription key that you received, for example by e-mail, when you purchased the product.
- In the **Account name** field, enter the name of the company.
- In the **User name** field, enter the e-mail address of the user. The e-mail address is used as your login name.
- In the **Password** and **Confirm Password** fields, you must enter exactly the same passwords.

- In the **E-mail** field, enter your e-mail address.
4. Click **Create your account**.
You will receive an e-mail message that shows your account information.
 5. Click **Back to the login page**.
The F-Secure Protection Service login page opens.
 6. Log in to the F-Secure PSB Portal.

Downloading Software

You can download the F-Secure PSB Workstation Security, F-Secure Server Security, or F-Secure PSB E-mail and Server Security software through the F-Secure PSB Portal.

To download the software:

1. Log in to the F-Secure PSB Portal.

Enter the user name and password, which you selected when you created your account.

The Protection status page of the new account opens.

Support pages | Mobile threat news | **Download software** | Documentation

My company account and users | My user name: admin | Log out

F-Secure. PROTECTION SERVICE

Home | Computers | Subscriptions | Reports | Security Profiles

Home

Overall protection of Test Company

Help | RSS feed | What is RSS?

Virus and Spy Protection	Working in all computers.
Internet Shield	Working in all computers.
Automatic Updates	Working in all computers.
Central Management	Working in all computers.
Subscriptions	Working in all computers.
Account summary	1 computer 1 subscription

Clickable icons: Working, does not require your attention | Warning, requires your attention | Critical, requires your immediate attention | Pending

Protection by F-Secure

2. Click the [Download software](#) link at the top of the page. The Download software page opens.

Support pages | Mobile threat news | **Download software** | Documentation

My company account and users | My user name: admin | Log out

F-Secure. PROTECTION SERVICE

Home | Solution Provider | Service Partner | Company | Computers | Reports | Security Profiles | Subscription Management | Configuration

Download software

[Download the workstation software](#)
Use the subscription key that has been provided to you.

[Download the server software](#)
Use the subscription key that has been provided to you.

[Download the Remote Installation tool](#)
This tool helps you to deploy our workstation and server software to computers remotely.

Protection by F-Secure

3. In the Download software page, click the [Download the workstation software](#) or the [Download the server software](#) link.

Recovering your password

If you have forgotten your password, you can recover it through the [Forgot your password](#) link.

To recover your password:

1. On the log in page of the F-Secure PSB Portal, click [Forgot your password?](#) link.
2. Enter your user name, and click [Submit](#).

An e-mail message is sent to the e-mail address that you provided when you created the account. The e-mail message contains a link to the F-Secure PSB Portal where you can change your password.

Adding a new subscription key for your company

By adding a new subscription key for your company, you can add more computers to the portal

To add a new subscription key:

1. Click the **Subscriptions** tab.
The **Subscriptions** page opens.
2. Click **Add a new subscription key**.
3. Enter the new subscription key you have purchased, and click **Add**.

The new subscription key is added to your company account.

Installing F-Secure PSB Workstation Security

Topics:

- [System requirements](#)
- [F-Secure PSB Workstation Security local installation](#)
- [F-Secure PSB Workstation Security remote installation](#)

This section describes the system requirements for installing and using the product, and gives you instructions on how to install the product.

System requirements

Read the following before starting to install and use F-Secure Workstation Security.

Your computer must meet the following minimum requirements for installing and using the product:


Operating system version:	Microsoft Windows XP (32-bit). service pack 2 or newer: <ul style="list-style-type: none">• Home, Professional and Media Center editions Microsoft Windows 7 and Vista (32- and 64-bits). All service packs: <ul style="list-style-type: none">• Starter• Home Basic• Home Premium• Business• Ultimate• Enterprise
Processor:	For Microsoft Windows XP: <ul style="list-style-type: none">• Intel Pentium III 1 GHz or higher Microsoft Windows 7 and Vista: <ul style="list-style-type: none">• Intel Pentium 4 2 GHz or higher
Memory:	For Microsoft Windows XP: <ul style="list-style-type: none">• 512 MB For Microsoft Windows 7 and Vista: <ul style="list-style-type: none">• 1 GB
Display:	For Microsoft Windows XP: <ul style="list-style-type: none">• 8-bit (256 colors) For Microsoft Windows 7 and Vista: <ul style="list-style-type: none">• 16-bit or more (65000 colors)
Disk space:	For Microsoft Windows XP: <ul style="list-style-type: none">• 800MB free HD space For Microsoft Windows 7 and Vista: <ul style="list-style-type: none">• 800MB free HD space
Internet connection:	An Internet connection is required in order to validate your subscription and receive updates.
Browser:	For Microsoft Windows XP: <ul style="list-style-type: none">• Internet Explorer 5.0 or newer is required.

For Microsoft Windows 7 and Vista:

- Internet Explorer 7.0 or newer is required

Supported browsers for using the F-Secure PSB portal:

- Internet Explorer 6.x or newer is required. JavaScript and cookies must be enabled in the browser
- Firefox 2.x or newer is required. JavaScript and cookies must be enabled in the browser

 **Note:** To use Profile Editor, you need to have Java Runtime Environment 1.6 or newer installed on your computer.

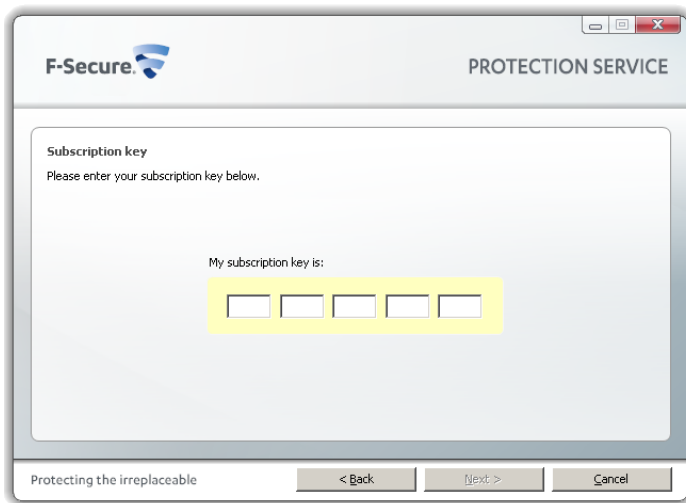
F-Secure PSB Workstation Security local installation

This section describes how to locally install F-Secure PSB Workstation Security.

To install the program:

1. Locate the downloaded file and double-click the .exe file to start the installation.
2. Select the installation language, and click **Next** to continue.
3. Read the license agreement. To accept the agreement and to continue, click **Accept**.
4. Enter your subscription key and click **Next**.

You must enter the same subscription key that you used when you created the account.




5. Select the installation type, and click **Next**:
 - **Automatic installation**: The product is installed automatically. Existing security products may be automatically replaced. The product is installed to the default directory.
 - **Step by step installation**: During the installation, you can change the installation directory. However, we recommend using the default directory.
6. When the installation is complete, the computer restarts automatically after a while. To restart immediately, click **Restart**.

After the installation, log into the Portal to verify that the computer shows in the Portal.

The screenshot shows the F-Secure Protection Service dashboard. At the top, there are navigation links for Support pages, Mobile threat news, Download software, and Documentation. On the right, there are links for My company account and users, My user name: adminis, and Log out. The main header features the F-Secure logo and the text 'PROTECTION SERVICE'. Below this is a navigation bar with tabs for Home, Computers, Subscriptions, Reports, and Security Profiles. The 'Home' tab is active. The main content area is titled 'Overall protection of Test Company'. On the left, there is a large green circle representing the overall protection status, with a legend below it showing 1 green icon, 0 yellow icons, and 0 red icons. To the right of the circle is a table listing various protection services and their status:

Virus and Spy Protection	Working in all computers.
Internet Shield	Working in all computers.
Automatic Updates	Working in all computers.
Central Management	Working in all computers.
Subscriptions	Working in all computers.
Account summary	1 computer 1 subscription

At the bottom of the dashboard, there is a legend for 'Clickable icons' with four categories: Working, does not require your attention (green checkmark); Warning, requires your attention (yellow triangle); Critical, requires your immediate attention (red X); and Pending (blue circle). The bottom right corner of the dashboard displays 'Protection by F-Secure' with the F-Secure logo.


 **Note:** In the Protection status page, you may see a green status icon with the text "Waiting for connection." It may take up to two hours before the connection is established. If the computer has not yet received the latest updates, you may see either a yellow or a red status icon. For more details on the computer(s), click the [Computers](#) tab to open the Computers page.

F-Secure PSB Workstation Security remote installation

This section explains how to remotely install F-Secure PSB Workstation Security.

Before you start the remote installation, make sure that the domain controller exists and that the computers on which you want to install the software belong to a domain. To be able to remotely install the software, you must have domain administrator rights.

To install the software:

1. Log in to the F-Secure PSB Portal.
Enter the user name and password, which you selected when you created your account.
The Protection status page of the new account opens.
2. Click the [Download software](#) link at the top of the page.
The Download software page opens.
3. In the Download software page, click the [Download the Remote Installation Tool](#) link. If you have not downloaded the workstation software yet, click also the [Download the workstation software](#) link.
4. Extract the Remote Installation Tool zip file on a local drive.
5. Double-click the `ritool.bat` file.
The F-Secure Remote Installation Tool window opens.
6. In the Software to Install page, click .
The Software Installer Selection window opens.
7. Locate the downloaded workstation software file and click **OK**.
8. Click **Next**.
9. In the Target Computers page, do the following:
 - a) Under **Domain Name**, select the domain to which the computers belong.
 - b) Under **Computer Name**, select the computers on which you want to remote install the software.
10. Click **Next**.
11. In the Account page, do the following:
 - a) Select **Another account**.
 - b) Enter the domain administrator name and password.
 - c) Confirm the password.
12. Click **Next**.
13. Click **Install**.
The workstation software is being installed on the selected computers.

In the F-Secure PSB portal, verify that the computer shows in the portal.

Installing F-Secure PSB Server Security

Topics:

- [System requirements](#)
- [F-Secure PSB Server Security installation](#)

This chapter describes the system requirements for installing and using the product, and gives you step-by-step instructions on how to install the product.

System requirements

Read the following before starting to install and use the F-Secure PSB Server Security software.

Your computer must meet the following requirements for installing and using the product:

Operating System:	Windows Server 2003 (32-bit and 64-bit) Windows Server 2008 (32-bit and 64-bit) Windows Server 2008 R2 Small Business Server 2003 Small Business Server 2008
Processor:	Intel Pentium 4, 2GHz or higher
Memory:	1 GB of RAM
Disk space to install:	260 MB free hard disk space
Disk space for processing:	10 GB or more free hard disk space
Internet Connection:	An Internet connection is required to validate your subscription and receive updates.

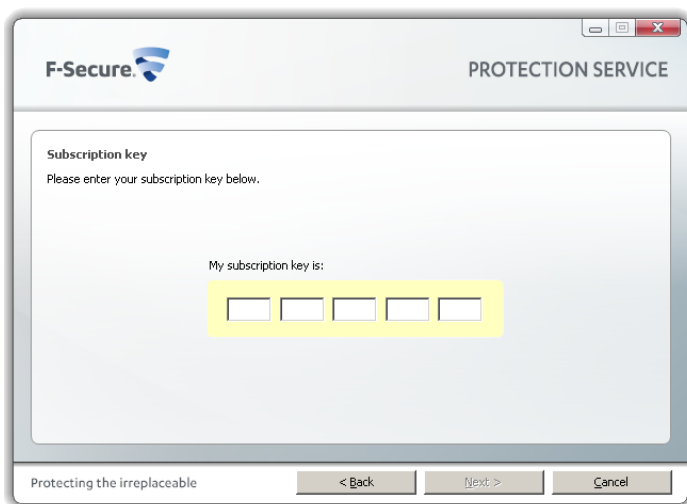
F-Secure PSB Server Security installation

Install the software on a computer and after the installation verify that the computer shows in the portal.

To install the software:

1. Locate the downloaded file and double-click the `.exe` file to start the installation.
2. Select the installation language, and click **Next** to continue.
3. Read the license agreement. To accept the agreement and to continue, click **Accept**.
4. Enter your subscription key and click **Next**.

You must enter the same subscription key that you used when you created the account.



5. Select the installation type, and click **Next**:
 - **Automatic installation**: The product is installed automatically. Existing security products may be automatically replaced. The product is installed to the default directory.
 - **Step by step installation**: During the installation, you can change the installation directory. However, we recommend using the default directory.
6. When the installation is complete, click **Finish**.