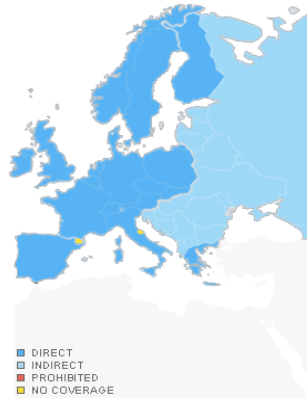


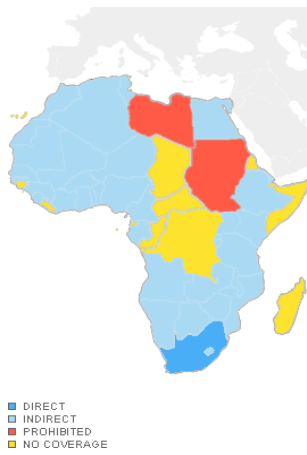
Country Matrix	Region	Direct/Indirect
Austria	EMEA	DIRECT
Belgium	EMEA	DIRECT
Czech Republic (Slovakia)	EMEA	DIRECT
Denmark	EMEA	DIRECT
Finland	EMEA	DIRECT
France	EMEA	DIRECT
Germany	EMEA	DIRECT
Gibraltar	EMEA	DIRECT
Greece	EMEA	DIRECT
Ireland	EMEA	DIRECT
Italy	EMEA	DIRECT
Luxembourg	EMEA	DIRECT
Monaco	EMEA	DIRECT
Netherlands	EMEA	DIRECT
Norway	EMEA	DIRECT
Poland	EMEA	DIRECT
Portugal	EMEA	DIRECT
South Africa	EMEA	DIRECT
Spain	EMEA	DIRECT
Sweden	EMEA	DIRECT
Switzerland	EMEA	DIRECT
United Kingdom	EMEA	DIRECT
Bahrain	EMEA	EM-EMEA INDIRECT
Israel	EMEA	EM-EMEA INDIRECT
Kuwait	EMEA	EM-EMEA INDIRECT
Oman	EMEA	EM-EMEA INDIRECT
Qatar	EMEA	EM-EMEA INDIRECT
Russia	EMEA	EM-EMEA INDIRECT
Saudi Arabia	EMEA	EM-EMEA INDIRECT
Turkey	EMEA	EM-EMEA INDIRECT
United Arab Emirates	EMEA	EM-EMEA INDIRECT
Bulgaria	EMEA	INDIRECT ProSupport Q1FY09
Hungary	EMEA	INDIRECT ProSupport Q1FY09
Slovenia	EMEA	INDIRECT ProSupport Q1FY09
Romania	EMEA	INDIRECT ProSupport Q1FY09
Ukraine	EMEA	INDIRECT ProSupport Q1FY09
Albania	EMEA	INDIRECT
Algeria	EMEA	INDIRECT
Andorra	EMEA	INDIRECT
Angola	EMEA	INDIRECT
Armenia	EMEA	INDIRECT
Azerbaijan	EMEA	INDIRECT
Belarus	EMEA	INDIRECT
Bosnia and Herzegovina	EMEA	INDIRECT
Botswana	EMEA	INDIRECT
Burkina Faso	EMEA	INDIRECT
Burundi	EMEA	INDIRECT
Cameroon	EMEA	INDIRECT
Congo	EMEA	INDIRECT
Cote D'Ivoire	EMEA	INDIRECT
Croatia	EMEA	INDIRECT
Cyprus	EMEA	INDIRECT
Djibouti	EMEA	INDIRECT
Egypt	EMEA	INDIRECT
Estonia	EMEA	INDIRECT
Ethiopia	EMEA	INDIRECT
Gabon	EMEA	INDIRECT
Gambia	EMEA	INDIRECT
Georgia	EMEA	INDIRECT
Ghana	EMEA	INDIRECT
Guinea	EMEA	INDIRECT
Iceland	EMEA	INDIRECT
Jordan	EMEA	INDIRECT
Kerya (Inc. Entrea)	EMEA	INDIRECT
Khazakistan	EMEA	INDIRECT
Kyrgyzstan	EMEA	INDIRECT
Latvia	EMEA	INDIRECT
Lebanon	EMEA	INDIRECT
Liechtenstein	EMEA	INDIRECT
Lithuania	EMEA	INDIRECT
Macedonia	EMEA	INDIRECT
Madagascar	EMEA	INDIRECT
Malawi	EMEA	INDIRECT
Mali	EMEA	INDIRECT
Malta	EMEA	INDIRECT
Mauritania	EMEA	INDIRECT
Mauritius	EMEA	INDIRECT
Moldova	EMEA	INDIRECT
Morocco	EMEA	INDIRECT
Mozambique	EMEA	INDIRECT
Namibia	EMEA	INDIRECT
Niger	EMEA	INDIRECT
Nigeria	EMEA	INDIRECT
Reunion Island	EMEA	INDIRECT
Rwanda	EMEA	INDIRECT
Senegal	EMEA	INDIRECT
Seychelles	EMEA	INDIRECT
Sierra Leone	EMEA	INDIRECT
Slovakia	EMEA	INDIRECT
Tajikistan	EMEA	INDIRECT
Tanzania	EMEA	INDIRECT
Togo	EMEA	INDIRECT
Tunisia	EMEA	INDIRECT
Turkmenistan	EMEA	INDIRECT
Uganda	EMEA	INDIRECT
Uzbekistan	EMEA	INDIRECT
Yemen	EMEA	INDIRECT
Yugoslavia	EMEA	INDIRECT
Zaire	EMEA	INDIRECT

Europe

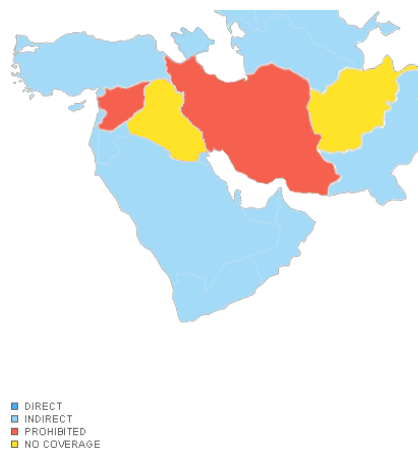


Dell direct Countries and Service
Dell indirect Countrys / direct Service
(Enterprise Gold and Platinum 24*7)
EM-EMEA
Dell indirect Countrys / direct Service
ProSupport
EM-EMEA / Plan Start to Q1FY09
Dell In-direct Country

Africa



Middle East



Zambia	EMEA	INDIRECT
Zimbabwe	EMEA	INDIRECT

	Dell Region	Direct/Indirect
Cuba	Prohibited	Prohibited
Iran	Prohibited	Prohibited
Sudan	Prohibited	Prohibited
North Korea	Prohibited	Prohibited
Syria	Prohibited	Prohibited

Current as of NOVEMBER 2007